



## COVID-19 Grains Harvest Communication and Engagement Toolkit for Agribusiness and Local Government

The Department of Agriculture and Fisheries (DAF) is supporting agribusinesses in Queensland to coordinate the movement of people and equipment for the 2021 grains harvest in line with COVID-19 border restrictions.

This toolkit will help you communicate with employees and broader networks about accessing resources to ensure a successful harvest, while complying with the measures in place to protect our communities from serious illness caused by COVID-19.

### Engagement hub for agribusiness on managing the 2021 grains harvest

An [engagement hub](#) has been established to provide agribusinesses the latest information about COVID Safe requirements for the grains harvest, all in one place.

On this site you will find resources including quarantine management plan templates, an operational flowchart, and a quick reference guide on requirements for grain harvest workers entering Queensland. The site also includes information about each type of border pass and requirements for entry to Queensland.



This QR code has been developed for the eHub, which you can download from our [images folder](#).



### Key web links to information about COVID safe practices during grains harvest

- Apply for a [border pass online](#)
- Apply for an exemption as an essential or specialist worker on the [COVID-19 services portal](#)
- Find the latest information on [COVID-19 support for agriculture](#), including border requirements, labour requirements, and financial and wellbeing support

### Key messages

1. **Get a border pass to enter Queensland for the grain harvest.** These need to be secured ahead of time. It's best to apply well in advance to allow for processing time. Apply online at <https://www.qld.gov.au/border-pass/application>.
2. **Get the right border pass.** There are four passes available depending on who you are traveling with and where you are coming from. Visit <https://daf.engagementhub.com.au/grain-harvesters> to identify the most appropriate pass.
3. **Plan for weekend harvest convoys.** To minimise delays in getting your equipment on to the farm, plan for your harvest convoy to cross the State border on a weekend. Call the Queensland Department of Agriculture and Fisheries on 13 25 23 to notify when and where you expect your convoy to cross the Queensland border.
4. **Get vaccinated.** Everyone is encouraged to get vaccinated and for some [border passes](#) it is mandatory.



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5. **Get tested for COVID-19.** Check your border pass for your testing requirements. ***Anyone with symptoms—no matter how mild—must self-isolate and get tested immediately***
  6. **Use the Check-In Qld App.** It's mandatory for businesses to use the Check-In Queensland app and for all visitors—including workers—to check in.
  7. **Stay in the quarantine bubble.** While in Queensland, visitors must remain isolated from the general community for at least 14 days and comply with the relevant Quarantine Management Plan or COVID Safe Plan. Compliance will be checked, and breaches may result in fines or individuals being asked to leave the state.
  8. **Follow the plan.** Quarantine Management and COVID Safe plans are essential for allowing people from COVID hotspots to enter and work in Queensland. It's up to employers to develop an appropriate plan and work with their teams to make sure everyone complies. Templates and an example of a Quarantine Management Plan are available at <https://daf.engagementhub.com.au/grain-harvesters>
  9. **Stay up to date.** For the latest information about being COVID Safe for the 2021 grain harvest, visit <https://daf.engagementhub.com.au/grain-harvesters>

## Communication resources

### Newsletter article or email content for agribusinesses

Suggested content for a newsletter article, blog post or email. Suitable for worker or employer audiences.

## What you need to know about coming to Queensland for harvest season

The Queensland grains industry is ramping up to harvest bumper crops valued at \$1 billion to our regional communities, but COVID-19 is presenting challenges for moving machinery and workers on to farms. Here are some essential rules to successfully resource harvest activities while keeping workers and the community safe.

1. **Get a border pass to enter Queensland for the grain harvest.** These need to be applied for well in advance to allow time for processing. Apply online at <https://www.qld.gov.au/border-pass/application>.
2. **Get the right border pass for your needs.** There are four passes available depending on who you are traveling with and where you are coming from. Visit <https://daf.engagementhub.com.au/grain-harvesters> to find the right pass for you.
3. **Plan for weekend harvest convoys.** To minimise delays in getting your equipment on to the farm, plan for your harvest convoy to cross the State border on a weekend. Call the Queensland Department of Agriculture and Fisheries on 13 25 23 to notify when and where you expect your convoy to cross the Queensland border.
4. **Get vaccinated.** Everyone is encouraged to get vaccinated and for some border passes it is mandatory.
5. **Get tested for COVID-19.** Check your border pass for when to get tested. ***Anyone with symptoms—no matter how mild—must self-isolate and get tested immediately.***

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6. **Use the Check In Qld App.** It's mandatory for businesses to use the Check In Qld app and for all visitors—including workers—to check in.
  7. **Stay in the quarantine bubble.** While visiting Queensland, you and your workers must remain isolated from the general community for at least 14 days and comply with your Quarantine Management Plan or COVID Safe Plan.
  8. **Follow the plan.** Quarantine Management and COVID Safe plans are essential for allowing people from COVID hotspots to enter and work in Queensland. It's up to employers to develop an appropriate plan and work with their teams to make sure everyone complies. Templates and an example of a Quarantine Management Plan are available at <https://daf.engagementhub.com.au/grain-harvesters>.
  9. **Get help and support.** For the latest information—including how to develop your plan and border pass requirements, visit <https://daf.engagementhub.com.au/grain-harvesters>. Contact the Queensland Department of Agriculture and Fisheries on 13 25 23 or email [info@daf.qld.gov.au](mailto:info@daf.qld.gov.au) for assistance with your Quarantine Management Plan before you lodge your exemption application.

For more detail and to stay up to date on managing the 2021 grain harvest, visit <https://daf.engagementhub.com.au/grain-harvesters>

[Newsletter article or email content for local government](#)

## Seasonal workers in Queensland for grains harvest season

The Queensland grains industry is ramping up to harvest bumper crops across the state. This year the harvest is predicted to deliver around \$1billion at the farm-gate, providing a critical boost to many of our regional economies.

To ensure the harvest can go ahead safely, measures have been put in place to minimise the risk of COVID-19 in local communities. People coming into Queensland to work the harvest season or bring essential equipment and machinery are required to:

- work and live separately from the rest of the community in a 'quarantine bubble' for at least 14 days after arriving in Queensland
- get tested for COVID-19 as per their border pass
- isolate and get tested immediately if they have any COVID-19 symptoms
- use the Check In Qld app when visiting a business, including where they are working.

Queensland Police and government agencies will be checking compliance with quarantine requirements. Compliance breaches may result in significant fines or individuals being asked to leave the state.

As the harvest transports begin arriving you may notice some increased traffic, but this won't be for long.

Local support will be needed to make sure the bubble can be maintained. Supply of food and provisions, plus services like vehicle and equipment repair will be required throughout the harvest season and local businesses are encouraged to put in place measures to ensure contactless services. So long as activities are COVID safe, the harvest presents an opportunity for local businesses.

With everyone doing the right thing and sticking to government guidelines, we can be confident that our communities stay safe and reap the rewards of one of our biggest grains harvests ever.

If you would like further details about the COVID safe measures for the grains harvest, and how you can support their implementation, visit <https://daf.engagementhub.com.au/grain-harvesters> or contact the Department of Agriculture and Fisheries on 13 25 23 or [info@daf.qld.gov.au](mailto:info@daf.qld.gov.au)



## SMS content for industry groups

<b>For employers:</b>	Ensure your workers comply with COVID-19 requirements before they enter Qld for the grain harvest. Learn more: <a href="https://bit.ly/3tLRb0h">https://bit.ly/3tLRb0h</a>
	Work with your interstate grains harvest crews to develop the right COVID Safe or Quarantine Management Plan. Learn more <a href="https://bit.ly/3tLRb0h">https://bit.ly/3tLRb0h</a>
<b>For workers:</b>	Workers entering Qld for the grain harvest must follow COVID-19 requirements. Learn more: <a href="https://bit.ly/3tLRb0h">https://bit.ly/3tLRb0h</a>
	Coming to Qld for the grain harvest? Work with your employer to develop the right COVID Safe or Quarantine Management Plan. Learn more <a href="https://bit.ly/3tLRb0h">https://bit.ly/3tLRb0h</a>

### Notes:

- The 'From' name should be 10 characters (including spaces) for it to be fully visible on screen
- The text message should ideally be no more than 160 characters (including spaces)

### Images

If you need images to accompany your communications, you can use this small [selection of royalty free images](#).

